



~~Administrative~~

Directive

4.50.031-AD

**Complaint Resolution
Process**

The District & Family Liaison

The District & Family Liaison acts as a conduit between families and school staff to help resolve parent or community concerns. The Liaison is available to complainants throughout the complaint process and can assist with informally addressing complaints and conflicts as well as guiding complainants through the formal complaint process. More information about the District & Family Liaison can be found [here](#).



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